

Background

The scheme started in 1998.

On average we travel 81,000 miles per annum.

Who are we?

We have volunteer drivers offer door to door transport to people who are unable to use conventional public transport. All our drivers have an Enhanced DBS Check & use their own cars.

The **drivers provide transport only** they are **not carers** and cannot assist with the pushing of wheelchairs.

Who can use the service?

If you live in East Cambs and find it difficult to use conventional public transport.

We **do not** have access to wheelchair accessible vehicles therefore you should be able to get in and out of a car unaided and be able to walk unaided.

In busy periods priority is given to medical appointments.

Drivers we need YOU!

to help us provide transport for people who are unable to use conventional public transport.



Do you:

- ✓ have access to a roadworthy car?
- ✓ like helping people?
- ✓ have a few hours to spare on a regular basis?
- ✓ hold a full driving licence?
- ✓ Willing to undertake an enhanced DBS check.

What we can offer you:

- ✓ a mileage allowance of 45p per mile plus 5p per passenger.
- ✓ That good feeling you get from helping others.

If you are interested in becoming one of our drivers please contact

angela@vcaec.org.uk or 01353 666166

Supported by



East Cambs Social Car Scheme



This scheme is operated entirely by volunteers



01353 666553

Email:

carscheme@vcaec.org.uk



@vcaec



@vcaec

How can I arrange my journey?

When booking a journey please give as much notice as possible.

Please bear with us as it may take us some time to find a suitable driver available to undertake your journey.

If your appointment is cancelled please can you notify us as soon as possible to avoid an unnecessary journey. If we are not notified you will be charged for any mileage the driver has undertaken.

You will not be expected to share the car with strangers. Although there may, on rare occasions (for instance if a driver is ill), where this may happen, you will be asked for your permission first.

Where can I go?

It's not just the Hospital you can go to. We can provide an opportunity for you to go to:

shopping, opticians, chiropodists, vets, hearing/ sight tests, visit friends & relatives who are in hospital or care homes.

What questions will I be asked?

We will need to ascertain that you are eligible for the service and may need to ask you some questions about your needs.

We will need to ask why you need to travel ie the nature of your appointment and any additional needs you may have (such as your need for a walker), so that we can arrange for a suitable vehicle/ driver for you.

What we will not cover.

We are **not** a cheap taxi service. Our services are for those individuals who are unable to use conventional transport.

We are also unable to assist with subsidized transport for appointments which are outside the border of Cambridgeshire. The only **exception** to this rule applies to residents of parishes that look to surrounding towns or facilities and services (i.e. health), just outside of Cambridgeshire, for example the Queen Elizabeth II hospital at King's Lynn which is in Norfolk.

How much does it cost?

Passengers make a contribution towards the drivers costs using the current HMRC rates. These are paid direct to the driver at the time of travel. This contribution is:

- 45p a mile calculated from the drivers home to you & back.
- There is then an additional 5p per mile which is calculated from your home to your appointment for each passenger.
- £1 booking fee.

We will always endeavor to find a driver as close to your home as possible. If we cannot do this you will be informed first.

PLEASE NOTE there is a minimum contribution of **£7 plus a £1 booking fee.**

Data Protection

Please note that by using this service you agree to your details being kept on our database. This information will not be shared with any others.